

CBD Credit Cards Valet Parking Terms and Conditions

Credit Card Valet parking / Terms and Conditions

Offer Period

This offer is available from May 25, 2016 onwards.

Offer Description:

Qualifying cards can enjoy a free valet parking in Valtrans locations.

Qualifying Card:

This benefit is open only to Commercial Bank of Dubai to the following:

- MasterCard World cardholder- 4 times per month
- Visa infinite cardholder – 3 times per month
- Visa infinite(Islamic) cardholder – 3 times per month
- Visa Signature cardholder- 2 times per month

Conditions to avail Valet parking benefit:

The Credit Card holder must have a minimum Retail spend of AED 5,000/- in a calendar month.

If customer did not maintain the minimum Retail spend condition for a certain calendar month, the customer credit card account will be charged for the benefit value that was availed.

Valtrans Locations included in offer:

This offer is available in all Valtrans across UAE as below:

- **Dubai:** *Wafi City, American Hospital, Oasis Center, Ibn Battuta, Mirdif City Center, Deira City Centre, Medi clinic City hospital, Dubai Festival, City walk 1, The beach, Mall of Emirates, Dubai Courts, Business Village, Dubai International Airport, Box Park.*
- **Abu Dhabi:** *Yas Mall, Delma Mall, Marina Mall, Deerfield's Mall, Khalidiya Mall, Yas water world, Ferrari world.*

Valtrans Location Rates and Terms

Dubai:

Location	Rate (AED)	Conditions
Wafi City	40	Included in offer
American Hospital	40	Included in offer
Oasis Center	40	Included in offer
Ibn Battuta Mall	40	Included in offer
Mirdif City Centre	40	Included in offer
Deira City Centre	40	Included in offer
Dubai Festival City	40	Included in offer
City Walk 1	75	1st 3 hours only
The Beach	75	1st hour only

Mall of the Emirates	130	VIP services only
Dubai Courts	25	1st hour only
Business Village	50	1st hour only
Dubai International Airport	70	1st hour only
Box Park	75	1st 4 hours only

Abu Dhabi:

Location	Rate (AED)	Conditions
Yas Mall	50	Included in offer
Dalma Mall	40	Included in offer
Marina Mall	40	Included in offer
Deerfields Mall	40	Included in offer
Khalidiyah Mall	50	Included in offer
YAS Waterworld	50	Included in offer
Ferrari World	50	Included in offer

General Terms:

- This Benefit is brought to you by Commercial Bank of Dubai and is made to the above mentioned qualifying Cardholders.
- The offer is a complimentary valet parking per month as per minimum Retail spend requirement.
- Any dispute with respect to what constitutes an eligible spend will not be entertained.
- Employees of CBD are eligible to avail this benefit.

Terms and condition are governed by the laws of UAE and subject to exclusive jurisdiction of Dubai Courts

Valet Parking (Valtrans) FAQ's

1. What is valet parking offer?

The customer can enjoy a free valet parking in Valtrans locations

2. Which cards are eligible for the offer?

Visa signature, Visa infinite, World MasterCard, Infinite (Islamic)

3. Any conditions in order to avail this offer?

Yes, customers have to spend a minimum of AED5,000 /- in a month

4. What are the locations where the customer can benefit from this offer?

This offer is available in all Valtrans across UAE as below:

- **Dubai:** *Wafi City, American Hospital, Oasis Center, Ibn Battuta, Mirdif City Center, Deira City Centre, Mediclinic City hospital, Dubai Festival, City walk 1, The beach, Mall of Emirates, Dubai Courts, Business Village, Dubai International Airport, Box Park.*
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5. What happens if the customer didn't maintain the minimum spend condition?

The customer will be charged by debiting his account with the purchase amount.

6. How many times the customer can benefit from this offer?

- MasterCard World cardholder- 4 times per month
- Visa infinite cardholder – 3 times per month
- Visa Signature cardholder- 2 times per month

7. What happens if the customer uses more than the entitlement?

The excess will be charged by debiting his account.

8. Can the customer just show the card and avail of the offer?

Yes, the customer needs to show the card and sign on the form provided by the valet parking at that time.

9. How will the customer have a record of the number of times of usage to ensure he does not cross the eligible free offer limit?

This comes under the responsibility of the customer

10. Can customers who have both MasterCard and Visa card use both cards and enjoy the benefit as applicable?

Yes, if the customer does a minimum purchase transaction of AED5,000/- on both cards.

11. Is this facility not available for supplementary cards?

It's available for supplementary, the monthly cap is on a primary card level

12. Should the customer keep track of number of tickets purchased or will it reflect on Online/Mobile Banking

Yes, however the tickets purchased on CBD card will show on the monthly statement

13. What transactions are eligible to avail this offer?

All purchase transactions with minimum of AED5000/- , exclude EPP, Balance transfer, Cash on call.